



South East Coast Ambulance Service NHS  
Foundation Trust  
Nexus House  
Gatwick Road  
Crawley  
RH10 9BG

Date 3<sup>rd</sup> July 2018

Email:

Email:foi@secamb.nhs.uk

Dear,

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/18/06/22.

You requested the following information, please also see our response below:

**Serious Incidents:** events in health care where the potential for learning is so great, or the consequences to patients, families and carers, staff or organisations are so significant, that they warrant using additional resources to mount a comprehensive response. Serious Incidents include an act or omission that results in; unexpected or avoidable death, unexpected or avoidable injury resulting in serious harm (including those where the injury required treatment to prevent death or serious harm).

Please note that the raising of a Serious Incident does not in itself indicate harm. We encourage staff to report all incidents, whether they result in harm or not. This helps ensure that we learn from the outcomes of a thorough investigation.

**1. How many Serious Incidents your Trust declared between the 1 April 2017 and the 31 March 2018. Please express by month in tabular form.**

Please see table below:

Month	Total
April 2017	3
May 2017	6
June 2017	7
July 2017	6
August 2017	10
September 2017	14
October 2017	5
November 2017	5
December 2017	7
January 2018	20
February 2018	6
March 2018	12

2. How many of those Serious Incidents were classified as near misses. Please express by month in tabular form.

Please see table below:

Month	Total
April 2017	1
May 2017	1
June 2017	0
July 2017	0
August 2017	0
September 2017	0
October 2017	0
November 2017	0
December 2017	1
January 2018	1
February 2018	0
March 2018	0

3. How many of those Serious Incidents related to information governance breaches. Please express by month in tabular form.

Please see table below:

Month	Total
April 2017	1
May 2017	0
June 2017	1
July 2017	0
August 2017	0
September 2017	0
October 2017	1
November 2017	0
December 2017	1
January 2018	0
February 2018	0
March 2018	0

4. How many of those Serious Incidents resulted in actual harm. Please express by month in tabular form.

Please see table below:

Month	Total
April 2017	2
May 2017	1
June 2017	3
July 2017	3

August 2017	8
September 2017	3
October 2017	6
November 2017	5
December 2017	5
January 2018	10
February 2018	6
March 2018	7

5. How many of those Serious Incidents which resulted in actual harm were classified as severe harm. Please express by month in tabular form.

Please see table below:

Month	Total
April 2017	1
May 2017	0
June 2017	2
July 2017	2
August 2017	4
September 2017	2
October 2017	0
November 2017	3
December 2017	1
January 2018	1
February 2018	4
March 2018	2

6. Does your Trust comply fully with the NHS criteria for declaring a Serious Incident, including near misses and information governance breaches

In line with the Serious Incident Framework (March, 2015) we are required to declare all Serious Incidents and ensure they are reported onto the National Strategic Executive Information System (STEIS) within 2 days, as well as reporting these incidents to the relevant Commissioners.

7. How many Serious Incidents your Trust declared between the 1 April 2017 and the 31 March 2018 that have been report to your CCGs. Please express by month in tabular form.

Please see table below:

Month	Total
April 2017	3
May 2017	6
June 2017	7
July 2017	6
August 2017	10
September 2017	14
October 2017	5
November 2017	5
December 2017	7

<b>January 2018</b>	20
<b>February 2018</b>	6
<b>March 2018</b>	12

- 8. Has your Trust participated in any form of risk summit, quality summit or similar event run by either NHS Improvement or NHS England between the 1st January 2018 and the 31 May 2018**  
No

I hope you find this information of some assistance.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Lead via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust